



Austa Care Pricing Schedule

Effective from 1 February 2025

CARE AND PACKAGE MANAGEMENT FEE (Per Week)							
Category		LEVEL 1	LEVEL 2	LEVEL 3		LEVEL 4	
Package Management Fee		\$23.64	\$41.57	\$90.47		\$137.15	
Care Management Fee		\$31.52	\$55.43	\$120.62		\$182.86	
PRICE GUIDE FOR COMMON SERVICES (Per Hour)							
Service Type		Monday to Friday 8am-6pm	Monday to Friday 6pm-8am	Saturday	Sunday	Public holiday	Overnight services
Domestic Assistance, Transport Support, Meal Preparation, In-home Respite, Social Support and Community Activities (Minimum 2 hours of service per visit)		\$68.90	\$80.61	\$103.35	\$137.80	\$172.25	Quotation will be provided upon request.
Personal Care		\$72.00	\$84.00	\$108.00	\$144.00	\$180.00	Quotation will be provided upon request.
Nursing Services	Face to Face	\$132.00	\$154.00	\$198.00	\$264.00	\$330.00	/
	Telehealth	\$86.00	\$100.00	\$129.00	\$172.00	\$215.00	/
OTHER ITEMS							
Allied Health and Therapy			Quotation will be provided upon request.				
Light Gardening			Standard Hours-Minimum: \$75.00/ hour, Standard Hours-Maximum: \$110.00/hour Cost will be discussed and agreed before providing service.				
Travelling costs (excluding staff travel to visit you) - use of workers' vehicle			\$1.27/km				
Late Cancellation (notified after 5pm the day before care service to be provided)			1 hour service fee at the applicable hourly rate unless otherwise stated.				
Cancellation by consumer (or their authorized representative) within service hour or consumer no show on schedule service hour			Full-service charge will be applied.				
Parking/ Bridge/Tunnel/Road Toll/ Public Transport			As per charge				
Purchased items or third-party services not included in the common services			The cost will be as per the quotation agreed upon by the consumers. Invoices will be addressed to Austa Care.				
<p>Package management fee is the activities associated with the ongoing administration and organisation of your Home Care Package, ensuring the smooth delivery of the service. It includes broadly the costs: establishing and managing home care budgets; preparing monthly statements; managing your package fund; coordinating and scheduling services and workers; and compliance and quality assurance activities required for Home Care Packages.</p> <p>Care management fee is an essential key component of every Home Care Package. It enables you receiving the appropriate level of support in a way that meets your current and future care needs. It ensures there is no overlap, over-servicing or mismanagement of services. Care management broadly includes:</p> <ul style="list-style-type: none">● Reviewing your Home Care Agreement (an Agreement between you, and your provider, detailing the services you will access) and Support Plan (a Plan designed by you and your provider to ensure the services you access help you achieve your needs, goals and preferences);● Partnering with you and your family or carers about your cares;● Ensuring your care is aligned with other supports;● Providing a point-of-contact for you or your support network;● Ensuring the cares you receive is respectful of your culture; &● Identifying and addressing risks to your safety.							

✧ Consumers are welcomed to discuss with your Co-ordinator about the fees and charges of the services that are not listed in this schedule. In some cases, GST may be applicable based on Australian Taxation Office guidelines.